



**FOR IMMEDIATE RELEASE**

## **ILD TELECOMMUNICATIONS CELEBRATES 10 YEARS AS A BUSINESS PROCESS OUTSOURCE LEADER**

*ILD Commemorates 10<sup>th</sup> Anniversary with **The Strength of 10** Campaign  
Featuring New Business Incentives and Promotions*

**Ponte Vedra Beach, FL** – Since its founding in 1996, ILD Telecommunications has become an industry leader in payment processing, business process outsourcing and conferencing solutions. Due to strategic growth, experienced hands-on management and key innovations created in partnership with its customers, the Company today has more than 350 employees in five offices around the country and \$100 million in annual revenues.

Says CEO and Chairman Mike Lewis, “We’ve had an exciting 10 years of growth and have come a long way from the days of being a telecom service provider to a leader in Business Process Outsourcing and Payment Processing. We’ve introduced innovative services to our product portfolio, which are all on a strong growth path.”

ILD has supported many customers in the telecom and information services sectors, during a decade marked by instability and flux in the industry. The Company has distinguished itself as a dependable and innovative service provider for not only communications providers, but also digital merchants, internet services suppliers, information and entertainment providers and other enterprises.

Most significant about ILD’s anniversary is how strongly the Company is poised for future growth. “We’ve made a commitment to provide the latest technology, the most experienced people, and with this, our customer service levels are higher than ever,” said Lewis. He added, “Investing in technology has streamlined our processes and made us quicker, more efficient and more able to meet the needs of our customers.”

Over the last three years, ILD has developed state-of-the-art platforms to provide long-term support to the operations of its customer base. “This long-term commitment has been appreciated by our customers and they have come to depend on ILD as their partner in a number of critical applications. Our loyal and diversified customer base has positioned us well for meaningful growth opportunities”, says Lewis.

ILD Telecommunications is celebrating its anniversary with a campaign that recognizes both ILD employees and current customers. **The Strength of 10** celebration focuses on expanding existing relationships and creating a new industry awareness of ILD. The

anniversary campaign also represents an outreach to existing and prospective customers to fully utilize ILD for their specialized network services, payment processing and audio and web conferencing needs.

One of the most responsive and reliable players in the industry, ILD offers its business partners other key advantages, including:

- Expert Resources
- Back-office experience, knowledge and resources required to
  - enhance business
  - Industry veterans, skilled in back-office support services
- Innovative & Scalable Services
  - Quality, innovation and value in each outsourced solution
  - provided on state-of-the-art, custom-built platforms
- Single Source Solution
  - ‘One stop shop’ for enhanced communications and transaction services
  - Value-add by identifying needs and delivering solutions
- Long-Term Partnerships
  - Quality, reliability, flexibility leads to industry-leading
  - retention of partnership and numerous long-term contracts
  - Marquee customers represented by Regional Bell Operating Companies (“RBOCs”), Independent Local Exchange Companies (“ILECs”), Interexchange Carriers (“IXCs”),
  - Internet Service Providers (“ISPs”) and web hosting and information services companies.

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**About ILD Telecommunications, Inc.**

ILD Telecommunications, Inc., a privately held company, provides payment processing, business process outsourcing and conferencing solutions to communication providers, digital merchants, internet service providers, information and entertainment providers and other enterprises. The company has offices in Dallas, San Antonio, Atlanta, Jacksonville and Fort Lauderdale, with corporate headquarters in Ponte Vedra Beach, Florida, in addition to remote sales offices throughout the country. ILD’s core products include billing and payment solutions, business process outsourcing solutions with an infrastructure of operator and directory call center services, audio and web conferencing services, and corporate calling cards. ILD operates with more than 350 employees and over \$100 million in annual revenues. For more information on ILD, visit [ildtelecom.com](http://ildtelecom.com).